

Lessons Learnt From the Pilot Year 2004 Implementation of the CGIAR Performance Measurement System

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Some Key Lessons Learnt

- PM system yielded some new and useful information and insights
- Some Centers and Boards welcomed the pilot exercise as it helped them to better understand their own performance
- Members expressed satisfaction with having a measurement system that reinforces accountability
- Verification of reported data yielded no major discrepancies (however, improved "audit trail" is needed)

Lessons learnt (continued)

- Further clarification of definitions + instructions needed
- some indicators can be readily used in 2006 (e.g. outputs, outcome, diversity)
=> but work with Centers to ensure an appropriate and consistent use of terminology
- Some indicators need refinement (e.g. impact, finance, governance, stakeholder perceptions)
=> development is in progress
- Some indicators could be dropped or replaced (e.g. quality of research staff)