

Table 1b

## CGIAR System Office Main Service delivered in 2003

### Monitoring and Evaluation

	Service delivered	actual input in \$ '000	Outputs produced
CAS-IP	Center Visits to assess IP Management	22	Numerous reports; responses to requests; meetings with Center staff
CAS-IP	CAS "Customer Satisfaction" Survey	2	Survey instrument drafted
CG Sec	Initiate changes to streamline CG evaluation processes	212	Financial Indicators established, establishment of WG on Perf. Measurement (WGPM) + organization of 2 meetings, Sourcebook on Perf. Measurement of Research Institutions and Research Programms, contribution to WGPM report on Perf. Measurement in the CGIAR
CG Sec	Monitor compliance to CG financial guidelines	106	Updated Accounting Guideline (FG2)
CG Sec	Anchor CGIAR finance managers' networks	106	2 Finance workshops - Nairobi, Addis Abbeba
CG Sec	Coordinate & backstop management component of center external reviews	53	ICRISAT and IPGRI reviews completed, IRRI review initiated, briefing of panel chairs and members
CG Sec	Produce CG annual financial report	53	2004 Financial Report
SC Sec	Support SC in formulating advice on evaluation of the CGIAR research agenda	50	Support (technical and organizational) to SC in assessing the Centre Medium-Term Plans
SC Sec	Assist SC develop processes to evaluate science relevance, quality & impact of all	20	Assistance in preparation and dissemination of the document Changing Monitoring and Evaluation in the CGIAR
SC Sec	Organize & implement SC-commissioned external evaluation of Centres	110	Support in finalising IPGRI EPMR, in initiating IRRI and IFPRI EPMRs; contributions to the ISNAR restructuring team report (and facilitating team activities)
SC Sec	Organize & implement SC-commissioned external evaluation of SWP and CPs	10	Support in planning the ASB programme review (chair candidates, dates, ToRs)
SC Sec	Organize & implement SC-commissioned System-level impact assessments	130	Support (technical and coordination) in several impact studies, including training, cost-benefit meta-analysis, NRM research, poverty studies
FHF	Participate in FHF evaluation for CDC	39	external review complete
FHF	Carry out perception audit of CGIAR system with stakeholders	31	perception audit completed and distributed (costs noted do not include staff time)
FHF	Carry out communications capacity audit with Centers	0	encompassed in perception audit category (not including staff time)
IAU	Complete audits and advisory services for IA Consortium clients / Accomplish the progress review of completed audits	289	Completion of audits in agreed annual work plans for each Consortium member
G&D	Monitor progress and impact	46	Extensive documentation provided to the external review team
G&D	Special project - systemwide HR survey	60	Systemwide HR survey conducted with "First the Good News... Staffing in the CGIAR 2003" produced